

COURSE TITLE : QUALITY MANAGEMENT SYSTEM (ISO 9001) INTERNAL AUDIT TRAINING

INTRODUCTION

The workshop aims to share with the participant the principles of internal quality auditing, roles and responsibilities of internal auditors as well as the human aspects in internal quality auditing. This will ensure the internal quality auditing is conducted objectively and efficiently for continuous improvement in the organization

COURSE OBJECTIVE

By the end of this course, participants will be able to be well equipped by:

- Enhancing the effectiveness of the already formed Internal Quality Auditing (IQA) team members.
- Being able to understand Internal Quality Auditing to ISO 9001:2008.
- Explaining the Impacts of ISO 9001:2008 auditing to their Company.
- Explaining the IQA requirements of ISO 9001:2008 which are related to their work responsibility.
- Recognizing how they can play their roles in maintaining their ISO 9001:2008 certification by performing the IQA diligently and effectively

COURSE CONTENT

DAY 1

- IQA Overview with the Standard 9001: 2008
- Quality Auditing Terms
- IQA Cycle
- Preparing for a Live Audit

DAY 2

- Conducting an Audit
- Writing Non-Conformances
- Live Audit
- Corrective Action
- Review CAR Effectiveness
- Closing of a an IQA
- How to improve Audit Effectiveness

For Further Training Information

For further training information and/or course booking, please contact:

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