COURSE TITLE : EMERGENCY RESPONSE & CRISIS MANAGEMENT AWARENESS TRAINING

INTRODUCTION
Every year Emergencies take their toll on business and industry - in form of injury, loss of lives, damage to assets and properties, interruption of the operations and sometimes loss of business reputation. What can be done to limit and mitigate these losses?

A prepared organization with tried and tested Emergency Response capability can limit injuries and mitigate damages and exposures; and return more quickly back to normal operations, much quicker that one that is unprepared.

History have shown that sometimes the Crisis engulfing an Emergency, if not managed well, has a far reaching impact and consequence for a company's reputation, than the Emergency itself.

Not all Emergencies results in a Crisis, and not all Crisis are a result of an Emergency.

COURSE OBJECTIVE
At the end of the session, participants should have a good overall awareness, knowledge and skill on the development of an effective Emergency Response and Crisis Management organization and system. Trainees will also have a better understanding of the tools, controls and protocols required to respond effectively to its Emergency and/or Crisis.

Trainees, in the course of the training, would also have an appreciation of traps and pitfalls faced that can render their Emergency Response and Crisis Management mechanism ineffective

COURSE CONTENT
Emergency Response
- Introduction & Definition of an Emergency
- The Emergency Response Team (ERT) & Terms-of-Reference,
- Roles and Responsibilities ERT Training and Competencies,
- Emergency Response Centre (ERC)
- ERC Infrastructure and Equipment
- ERC Documentation & Standard Operating Procedures (SOPs)
- Checklist & Forms and Templates

Crisis Management
- Introduction & Definition of a Crisis The Crisis Management Team (CMT) & Terms-of-Reference,
- Roles and Responsibilities CMT Training and Competencies
- Crisis Management Centre (CMC) – Infrastructure and Equipment Documentation & Standard Operating Procedures (SOPs)
- Checklist & Forms and Templates

For Further Training Information

For further training information and/or course booking, please contact:

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