

COURSE TITLE : HEAVY VEHICLE DRIVING COMPETENCY TRAINING (HV-DCT)-BUS

INTRODUCTION

The biggest exposure to safety for any bus/fleet operation has always been in the area of Road Transport operations. Not only are bus drivers aimed and killed every year but third party road users and members of the public are also hurt and killed in the process. Number of incidents and accidents in Malaysia is very high. We record 19 cases of fatalities daily. Bus companies and bus drivers is a very exposed and in a high-risk position, that requires not only good training but to be competent in applying their knowledge and skills.

A driver cannot just be given Defensive Driving Training but to be assess and certified as **competent to operate their vehicle safely**.

COURSE OBJECTIVE

- To provide bus drivers with the basic knowledge, in the safe management of their vehicle, and to test drivers of their understanding of this knowledge, through a 'theory test'
- To teach bus drivers the application of this acquired knowledge and skills 'on-the-road'
- To assess bus drivers ability to apply this learnt skill, via an 'in-cab assessment'

COURSE CONTENT

The course syllabus under the Driving Competency Training covers the following:

- Mind-set and awareness package
- Vehicle Pre-drive checks knowledge and methodology
- Defensive Driving knowledge and skills
- Fatigue awareness and management
- Drug and Alcohol awareness
- Vehicle stability
- Customer special needs such as physical disabilities and poor language skills
- Customer satisfaction

For Further Training Information

For further training information and/or course booking, please contact:

June Hong

Tel (Off) : +60 3 77268343
Fax : +60 3 77257148
Mobile : +60 19 3802266
Email : june@e-response.biz

Mohd Helmi

Tel (Off) : +60 3 77257151
Fax : +60 3 77257148
Mobile : +60 16 2093671
Email : helmi@e-response.biz